

PAYMENT OF A RESERVATION OR PURCHASE OF A VOUCHER CONSTITUTES ACCEPTANCE OF THE FOLLOWING CONDITIONS

GENERAL BOOKING CONDITIONS of WWW.UNISUB.ES

Pre-booking information

These General Reservation Conditions (hereinafter General Conditions) will regulate the commercial relationship that arises between UNISUB ESTARTIT SL and the user or client due to the contract made through the forms that UNISUB ESTARTIT SL makes available on its WWW.UNISUB. ES.

The reservation through the websites of UNISUB ESTARTIT SL will imply the express acceptance, by the client or user of the pages, of these conditions, as well as the conditions of use established for the user's navigation through the pages owned by UNISUB ESTARTIT SL.

These conditions will apply without prejudice to the application of the legal regulations on the matter that are applicable to each case.

The General Contracting Conditions regulate the remote reservation relationship between UNISUB ESTARTIT SL and the user or client, in accordance with the legal stipulations, especially Law 7/1998, of April 13, on General Contracting Conditions, the Law 3/2014, of March 27, which modifies the consolidated text of the General Law for the Defense of consumers and Users, Organic Law 3/2018, of December 5, on the Protection of Personal Data and guarantee of digital rights, General Data Protection Regulation (EU) 2016/679, Law 7/1996, of January 15, Regulation of Retail Trade, and Law 34/2002 of July 11, on Society Services Information and Electronic Commerce.

UNISUB ESTARTIT SL reserves the right to make any modifications it deems appropriate, without prior notice, to the General Conditions. These modifications may be made, through their websites, in any manner admissible by law and will be mandatory during the time in which they are published on the website and until they are validly modified by subsequent ones. However, UNISUB ESTARTIT SL reserves the right to apply, in certain cases, Specific Contract Conditions in preference to these General Conditions when it considers it appropriate, announcing them in a timely manner. The changes referred to in this section will not affect contracts made prior to their publication date.

All the contents of the website are in Spanish.

UNISUB ESTARTIT SL informs that the reservation procedure through its web pages is detailed in the corresponding section for formalizing the reservation.

Likewise, UNISUB ESTARTIT SL informs that the user can have access to the conditions of use available on the same website.

By booking with UNISUB ESTARTIT SL through its website, the user or client expressly declares to know, understand and accept said conditions of use and the General Conditions. Likewise, the user declares that he or she is of legal age, or an emancipated minor, and has the legal and legal capacity necessary to access the UNISUB ESTARTIT SL websites and contract through them. The user becomes

responsible for treating confidentially and responsibly the identity and password obtained when registering as a client, not being able to transfer them to another.

Once the reservation has been made, the user will see the confirmation of their reservation on the screen, and can print it as proof of the reservation made.

The reservation confirmation and the reservation receipt (printout made by the user) will not be valid as an invoice.

RESERVATION OPERATION

Reservation offer and price reference

In compliance with current regulations and, especially Law 34/2002 on information society services and electronic commerce, UNISUB ESTARTIT SL offers in the corresponding section for formalizing the reservation information about all possible reservations, their features and prices. However, UNISUB ESTARTIT SL reserves the right to withdraw, replace or change the offers offered to its clients through its website, by simply changing their content. In this way, the products and/or services offered at all times by the UNISUB ESTARTIT SL website will be governed by the General Conditions in force in each case. Likewise, the company will have the right to stop offering, without prior notice and at any time, access to the aforementioned products and/or services.

Price indication

Each possible reservation offered will have its price indicated in euros and whether it includes VAT or any other tax that, if applicable, is applicable. The prices indicated on the screen will be those in force at all times.

Availability

The availability of the offers offered by UNISUB ESTARTIT SL through its website may vary depending on customer demand. Although UNISUB ESTARTIT SL updates the database periodically, the reservation requested by the client could be complete at that time. In this case, UNISUB ESTARTIT SL will send an e-mail to the client informing them of the impossibility of availability of the offer.

Payment Methods

UNISUB ESTARTIT SL has the following payment methods:

- Full payment at the time of booking

UNISUB ESTARTIT SL requests, in reservations through its website, the details of a credit card, the reservation holder, to formalize the same by collecting the full amount of the invoice.

Reservation cancellation

UNISUB ESTARTIT SL has the following cancellation policy:

If the cancellation is 1 month in advance, 50% will be charged, if canceled two weeks in advance, 75% will be charged and if canceled less than two weeks in advance, 100% will be charged.

If the client does not attend the reservation without prior notice, the full amount of the reservation will be charged..

Withdrawal

According to the provisions of article 103 of Law 3/2014, of March 27, which modifies the consolidated text of the General Law for the Defense of Consumers and Users, supplies of services or goods made in accordance with the specifications of the consumer or clearly personalized, or that, due to their nature, cannot be returned or may deteriorate or expire quickly, are exempt from withdrawal.

Claim

If the user wishes to file a claim, they must contact us by email at INFO@UNISUB.ES. Likewise, UNISUB ESTARTIT SL has official complaint forms available to consumers and users.

Online dispute resolution in accordance with Art. 14.1 of Regulation (EU) 524/2013: The European Commission provides an online dispute resolution platform, which is available at the following link: <https://ec.europa.eu/consumers/odr/>

Applicable legislation and jurisdiction

Likewise, UNISUB ESTARTIT SL reserves the right to file civil or criminal actions that it deems appropriate for the improper use of its website and content or for non-compliance with these conditions.

The relationship between the user and the provider will be governed by the regulations in force and applicable in Spanish territory. If any controversy arises, the parties may submit their conflicts to arbitration or resort to ordinary jurisdiction, complying with the rules on jurisdiction and competence in this regard. UNISUB ESTARTIT SL is domiciled in GIRONA, Spain.

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